



ROYAL NEW ZEALAND BALLET

Reviewed: February 2024

TITLE: **SCHOOLS TICKETING POLICY**

NEXT REVIEW: February 2025

Each year, we invite teachers and students to experience live ballet by attending a Royal New Zealand Ballet performance, where they can delight in one of our main stage productions or one of our specially tailored school matinees.

Attending a Ballet With Your School Group

In addition to matinees just for schools in selected venues, the RNZB offers discounted tickets for school groups on a limited basis for each of our productions to encourage you and your students to experience the thrill of live dance.

Discounted tickets for school groups are available for the following centres: Auckland, Christchurch, Dunedin, Invercargill, Napier, Palmerston North, Rotorua and Wellington.

<p style="text-align: center;">Ticket Prices*:</p> <p style="text-align: center;">\$15 School Children/Teachers (ratio 9:1)</p> <p style="text-align: center;">\$20 Additional Adults (maximum of 5)</p> <p style="text-align: center;">*A service fee of \$8 will apply to each transaction at the time of booking</p>

You will need 1 teacher for every 9 students, with a maximum of an additional 5 parents or teachers. Groups must be a minimum of 8 people.

Low EQI Index school bookings for our school matinees, and group bookings for other performances can be made through the RNZB Ticketing Team. Please email subscribe@rnzb.org.nz or phone 04 831 1056.

For High EQI Index school bookings and all other enquiries, please email education@rnzb.org.nz or contact RNZB Education & Community Engagement Manager Lauren Byrne on 021 516 961.

Invoicing, Final Numbers & Payment

Once your reservation has been processed, we will send you an initial email confirmation. Please carefully review the confirmation for show title, date, time, and number of tickets in your reservation. Our team will be in touch 4 weeks prior with a reminder to confirm your numbers. 3 weeks prior to the performance an invoice for the total payable will be sent.



ROYAL NEW ZEALAND BALLET

Reviewed: February 2024

Your final ticket count for the reservation is due at least 3 weeks prior to your scheduled performance. Inside 3 weeks, changes to ticket numbers and order balances due will not be possible.

Cancellations

For School Matinee performances, once a booking has been invoiced and finalised at 3 weeks prior to the performance, cancellations or changes cannot be made.

For School Group bookings made for public performances, the balance will be charged 4 weeks out from the performance, per our standard group booking policy.

In the event the RNZB must cancel a performance for any reason, your school will be eligible for a full refund, transfer to a new date (if the performance is rescheduled) or for the full balance to be kept as a credit on account.